







Here at Fairplay we want to make raising a concern, complaint or compliment as easy as possible.



We hope that you should never have to, but please raise your concerns, complaints (or compliments), in the first instance to the Project Co-ordinator or HR Officer (see below for information).

A copy of our full complaints procedure (G3) can be obtained from the Fairplay Office.

Nikki Lowe – HR Officer		<a href="mailto:nikki.lowe@fair-play.co.uk">nikki.lowe@fair-play.co.uk</a> 01246 203963
Charlotte Shore – ILG & Fairview Co-ordinator		<a href="mailto:charlotte.shore@fair-play.co.uk">charlotte.shore@fair-play.co.uk</a> 01246 203963
Tom Boden – HR, Finance & Youth Co-ordinator		<a href="mailto:tom.boden@fair-play.co.uk">tom.boden@fair-play.co.uk</a> 01246 203963
Tony Duly – ILG Plus Co-ordinator		<a href="mailto:tony.duly@fair-play.co.uk">tony.duly@fair-play.co.uk</a> 01246 203963
Elaine Pauk – Children’s Co-ordinator		<a href="mailto:elaine.pauk@fair-play.co.uk">elaine.pauk@fair-play.co.uk</a> 01246 203963
Becky Hague – Volunteers & Neuro Hub Co-ordinator		<a href="mailto:becky.hague@fair-play.co.uk">becky.hague@fair-play.co.uk</a> 01246 203963

Designated Safeguarding Leads	Heather Fawbert, Nikki Lowe, Charlotte Shore & Tom Boden
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You can also contact the Fairplay CEO (Heather Fawbert) or the Board of Trustees, please write down all your concerns / complaints and send to the address below:

(please mark the envelope Private & Confidential)

Heather Fawbert, CEO  
Fairplay, Alexandra Road West  
Chesterfield, S40 1NP

Angela Shepherd, Fairplay Chair  
Fairplay, Alexandra Road West  
Chesterfield, S40 1NP